

COLLABORATIVE WORKING POLICY

Introduction

L Lynch Plant Hire & Haulage Limited recognise the importance of working closely with selected parties in order to bring value added services to our internal and external customers and our business partners.

A collaborative approach delivers a wide range of benefits, which enhance efficiency, service delivery and competitiveness. This approach can, over time, build trust between organisations and provides a framework for setting and reviewing our objectives.

Objectives

1. A business case for partnering is formed before contemplating any collaborative working relationship;
2. L Lynch will choose collaborative partners using predetermined selection criteria;
3. The degree of collaborative working with each partner is appropriate to deliver the agreed business objectives;
4. The working methods with each partner are fully defined, agreed and documented before any collaborative working occurs;
5. That each collaborative relationship is delivering 'added value' in line with expectations;
6. That staff working in collaborative situations are sufficiently and appropriately trained to do so;
7. The agreement of an Exit Strategy before commencing collaborative working with a partner;
8. To work towards meeting the requirements of BS 11000-1:2010;
9. This policy is communicated effectively to all employees and is available to any interested party.

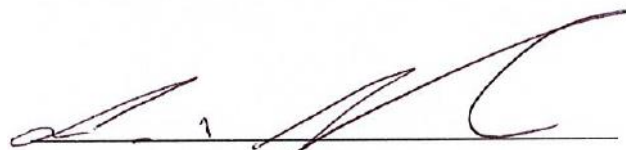
Governance

The Operations Director is responsible for ensuring this policy, associated procedures, culture and behaviours required are established and maintained.

The Collaborative Working Party, chaired by the Business Development Manager, are responsible for developing this policy and procedures, for reviewing the collaborative working performance of the staff involved in the agreement and that we continually improve.

This policy will be communicated to all employees and organisations working on our behalf and displayed at our offices and on our intranet. This policy is available to defined interested parties.

This policy will be reviewed annually or sooner by senior management to ensure its suitability. Where necessary it will be amended, reissued and communicated to all employees and people working on its behalf.



Liam Lynch, Managing Director

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Owner: Head of Group Compliance and Transport Service	Version: 4	QP18
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